

Appendix A: Enquiry service charges in other museum services.

The following information is valid as of 25/9/17. Not all of the museums here are Local Authority funded but were used as exemplars previously when setting fee levels:

- 1. STEAM (Museum of the Great Western Railway),** <http://www.steam-museum.org.uk/steam/steam2007-archive-charges-2.htm>, Enquiries that take longer than 30 minutes to research will incur a fee. Charges apply even if no information is subsequently found. 30 minutes to one hour - £15.00, Thereafter £17.50 per hour (or part thereof).
- 2. Moray Council (Museum)**
www.moray.gov.uk/downloads/file84792.pdf
£25 per hour (pro rata). The first twenty minutes will be included in this charge.
- 3. National Museum of the Royal Navy**
www.nmrn.org.uk/research/make-enquiry
Complex, in depth enquiries or those requesting large amounts of information will incur a charge of £20 for up to 1 hour + VAT
- 4. Salisbury Museum,** <http://www.salisburymuseum.org.uk/museum-enquiry-service>,
£20 plus VAT per hour in half hourly blocks
- 5. Glasgow Museums**
Free for 1st half hour of staff time and £30 per hour thereafter
- 6. Whitby Historical Society**
£10 for first hour then £5 per half hour
- 7. Tiverton Museum**
£8 per hour
- 8. Alderney Museum**
£20 per hour