Do you use the new food waste collection service?

YES

Do you recycle all your paper, card, cans, plastic bottles, margarine tubs, ice cream tubs and yoghurt pots?

YES

How many residents are there in the house?

Six or more
2 children in nappies

We will automatically provide a larger bin

Less than six

PASS TO WASTE TEAM

Is there a specific reason for generating extra waste?

Medical Waste

We will provide a larger bin or clinical collection where appropriate

Nappies

We will carry out a home visit to see if we can help you reduce your waste

How quickly can we arrange the home visit?

Less than two weeks

We will agree a date for the home visit and ask the resident to fill their bins as normal

More than two weeks

We will arrange for a **temporary large bin** to be delivered until we can carry out the home visit.

CARRY OUT HOME VISIT

Can two weeks worth of waste be fitted into the grey wheeled bin?

NO

Have you tried squashing your waste?

NO

Please try to squash your waste as much as possible as this will help reduce the amount of room your waste takes in your bin

Do you still have too much waste to fit in your grey wheeled bin?

YES

Resident will be provided a standard sized bin for their refuse

NO

Resident will be provided with a larger sized bin for their refuse but this will be reviewed in the future

YES

NO

Please try separating your recyclables and you should have plenty of room in your grey wheeled bin

NO

Please try the service to recycle your cooked and uncooked food as this will help you reduce the waste you put in your grey wheeled bin.

You can also recycle all your paper, card, cans, plastic bottles, margarine tubs, ice cream tubs and yoghurt pots